

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

In re Application

Inventor(s): Carey E. Garibay et al.

Appln. No.: 10/644,473

Confirm. No.: 4342

Filed: September 17, 2003

Title: SELF-SERVICE CUSTOMER LICENSE  
MANAGEMENT APPLICATION ALLOWING  
SOFTWARE VERSION UPGRADE AND  
DOWNGRADE

**PATENT APPLICATION**

Art Unit: 3621

Examiner: Charles C. Agwumezie

**Customer No. 23910**

**REPLY TO OFFICE ACTION UNDER 37 C.F.R. § 1.111**

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Sir:

In response to the Office Action of July 13, 2006, please amend the above-identified application as follows:

Amendments to the Claims are reflected in the listing of claims, which begins on page 2 of this paper.

Remarks/Arguments begin on page 17 of this paper.